

# Sedex Members Ethical Trade Audit Report





**Audit Details** Sedex Company ZC: 402438759 Sedex Site Reference: ZS: 402592944 (only available on Sedex Reference: System) (only available on Sedex System) Business name (Company Balitex (Pvt) Limited name): Site name: Balitex (Pvt) Limited Site address: 1-KM Downstream, Country: Pakistan (Please include full address) Hudiara Drain Mohlanwal, 26-KM Multan Road, Lahore Site contact and job title: Aman Khan (CEO) Site phone: 00923008489131 Site e-mail: aman@balitex.com.pk □ Labour ☐ Health & ■ Business Ethics SMETA Audit Pillars: Standards Safety (plus 4-pillar Environment 2-Pillar) Date of Audit: November 29-30, 2021

# Audit Company Name & Logo: SGS Pakistan Private Limited



#### Report Owner (payer):

(If paid for by the customer of the site please remove for Sedex upload)

#### Balitex (Pvt) Limited

Audit Conducted By					
Affiliate Audit Company	$\boxtimes$	Purchaser		Retailer	
Brand owner		NGO		Trade Union	
Multi- stakeholder			Combined Audit (	select all that appl	y)

If you have any concerns or queries about this SMETA report or the associated SMETA audit, please contact <a href="mailto:grievance@sedex.com">grievance@sedex.com</a>.

To confirm the validity of this report, please visit <a href="https://www.sedex.com/audit-verifier/">https://www.sedex.com/audit-verifier/</a>



### **Audit Content:**

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

#### 2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
  - Universal rights covering UNGP
  - Management systems and code implementation,
  - Responsible Recruitment
  - · Entitlement to Work & Immigration,
  - Sub-Contracting and Home working,

#### 4-Pillar SMETA

- 2-Pillar requirements plus
- · Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



#### **SMETA Declaration**

I declare that the audit underpinning the following report was conducted in accordance with SMFTA Best Practice Guidance and SMFTA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size): none

Auditor Team (s) (please list all including all interviewers):

Lead auditor: Umer Khayyam APSCA number: 21703123

Lead auditor APSCA status: Registered Auditor

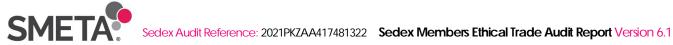
Team auditor: Nil APSCA number: Nil Interviewers: Umer Khayyam APSCA number: Nil

Report writer: Umer Khayyam Report reviewer: Rabia Saif

Date of declaration: November 30, 2021

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



# **Summary of Findings**

to the	Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing  Area of Non-Conformity (Only check box when there is a non-conformity, and only in the box/es where the non-conformity can be found)				d the nu ues by I		Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)		
	audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	Obs	GE	
0A	Universal Rights covering UNGP								
ОВ	Management systems and code implementation					01	01	00	NC: Training and Awareness pertaining to their workplace rights and applicable legal requirements and ethical code standards was not found adequate.  OB: The organisation needs to develop/ revise the existing policies pertaining to Human Rights and FPIC.
1.	Freely chosen Employment								
2	Freedom of Association					01	00	00	NC: There was found a lack of documentary evidence of management action on issues raised during worker council meetings.
3	Safety and Hygienic Conditions								
4	Child Labour								

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5	Living Wages and Benefits					
6	Working Hours					
7	<u>Discrimination</u>					
8	Regular Employment					
8A	Sub-Contracting and Homeworking					
9	Harsh or Inhumane Treatment					
10A	Entitlement to Work					
10B2	Environment 2-Pillar					
10B4	Environment 4-Pillar					
10C	<u>Business Ethics</u>					
Gana	ral observations and summary of t	the site:				

- > The products manufactured at this site is Knitted Garment.
- Overall responsibility for meeting the standards is taken by Mr. Aman Khan (CEO).
- The youngest worker on site was 19 -year-old.
- There is no union at this factory.
- Worker Management council was present during the opening / closing meeting and audit.
- > There is 100% male in management and among supervisor.
- > Site has consistent business throughout the year.
- > 10 workers were selected for interview including 8 males and 02 female employees; they were interviewed as 1 group of 4 and the balance of 06 workers were interviewed individually.
- > All workers said they were satisfied with their employment at the factory.
- They also said they were able to make suggestions to their supervisors and team leaders and sometimes they had seen these suggestions used.
- > 10 Records to show wages and hours were taken for 3 months (October 2021, June 2021, and February 2021)



- > Standard hours on site were on average 48 hours/month with 1 day off in every 7-day-period.
- Legal minimum wages are paid to all workers in accordance with local law.
- Correct OT rate were paid, Workers were paid 200% of minimum wage for normal OT hours, 300% for gazetted / festival holiday.

\*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.



### **Site Details**

	Site Details			
A: Company Name:	Balitex (Pvt) Limited			
B: Site name:	Balitex (Pvt) Limited			
C: GPS location: (If available)	GPS Address: 1-KM Downstream, Hudiara Drain Mohlanwal, 26-KM Multan Road, Lahore  Latitude: 31.46940 Longitude: 73.193			
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Labour department registration: DLW (N)/LHR/F/1014 NTN: 2570884-8  Note: All legal licenses are valid and do not require validity or expiry dates			
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Knitted Garment			
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	Balitex (Pvt) Limited was established in 2005, is situated at 01-KM Downstream, Hudiara Drain Mohlanwal, 26-KM Multan Road, Lahore. Manufacturer of Knitted Garment, However new selfowned premises / factory started working in 2020 There is 01 Building Block consisting of following departments.			
	Production Building no 01	Descriptio	n	Remark, if any
	Ground Floor	Cutting, Embroider Finishing, p , Printing		NA
	First floor	Managen office, Sar Stitching H	npling,	NA
	Second Floor	Stitching haccessory		NA
	Is this a shared building?	No		Factory has independent Building
	For below, please ac  F1: Visible structural in  Yes  No F2: Please give detai	ntegrity issue	es (large o	cracks) observed?



	F3: Does the site have a structural engineer evaluation?  Yes  No  F4: Please give details: Facility has obtained building stability certificate on form associate Consulting Architects and in this certificate above firm certified that they have carried out a detailed survey of the building and material which was found satisfactory.
G: Site function:	☐ Agent ☐ Factory Processing/Manufacturer ☐ Finished Product Supplier ☐ Grower ☐ Homeworker ☐ Labour Provider ☐ Pack House ☐ Primary Producer ☐ Service Provider ☐ Subcontractor
H: Month(s) of peak season: (if applicable)	Consistent Businesses
I. Dro coss everyiowy	Draduate, Knittad Carmant
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	Products: Knitted Garment  Main Equipment: Stitching Machines = 135 Cutting Machines= 02 Screen printing tables set up of 300 fixed marbled tables & an Octopus printing machine where factory can print over 2000 pcs per day. An in-house multi-head 9 Color embroidery set up with a capacity of 1500 pcs per day.  Production Capacity:  50,000 Pcs Per Month  Sub-Contracting Services  Factory does not have any Sub-Contracting process
(Include products being produced, main operations, number of production	Main Equipment: Stitching Machines = 135 Cutting Machines= 02 Screen printing tables set up of 300 fixed marbled tables & an Octopus printing machine where factory can print over 2000 pcs per day. An in-house multi-head 9 Color embroidery set up with a capacity of 1500 pcs per day.  Production Capacity: 50,000 Pcs Per Month  Sub-Contracting Services



L: Are there any on site provided worker ☐ Yes No accommodation buildings e.g. dormitories L1: If yes, approx. % of workers in on site accommodation ☐ Yes M: Are there any off site provided ⊠ No worker accommodation buildings M1: If yes, approx. % of workers ☐ Yes ⊠ No N: Were all site-provided accommodation buildings included in this audit N1: If no, please give details: No accommodation is provided by the facility



	Audit Parameters					
A: Time in and time out	A1: Day 1 Tii A2: Day 1 Tii	me in: 0830 me out: 1730		ay 2 Time in: 0830 ay 2 Time out: 1330	A5: Day 3 Time in: A6: Day 3 Time out:	
B: Number of auditor days used:	01 auditor X 1.5 audit day = 1.5 man-day of audit					
C: Audit type:	Periodic Full Follov Partial Fo	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other  If other, please define				
D: Was the audit announced?	Announced Semi – announced: Window detail: weeks Unannounced					
E: Was the Sedex SAQ available for review?	☐ Yes ☐ No E1: If No, why not?					
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	Yes No If <b>Yes</b> , please capture detail in appropriate audit by clause					
G: Who signed and agreed CAPR (Name and job title)	Aman Khan (CEO)					
H: Is further information available (If yes, please contact audit company for details)	☐ Yes ☐ No					
I: Previous audit date:	November 1	18,2017				
J: Previous audit type:	SMETA 2-Pillar Audit					
K: Were any previous audits reviewed for this audit						
Audit attendance		Managemen	t	Worker Representa	tives	
, add attendance		Senior managemen		Worker Committee representatives	Union representatives	
A: Present at the opening	meeting?	⊠ Yes	□No	∑ Yes □ No		



⊠ Yes □ No ⊠ Yes Yes ⊠ No □No B: Present at the audit? ⊠ No □ No □No ☐ Yes C: Present at the closing meeting? Worker management council was Present during opening / D: If Worker Representatives were not Closing Meeting and audit as well. present please explain reasons why (only complete if no worker reps present) No Labour Union is Exist- Factory has established Worker E: If Union Representatives were not present please explain reasons why: management council in Parallel mean. (only complete if no union reps present)

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## **Worker Analysis**

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

	Worker Analysis							
		Local			Migrant*			Total
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	Total
Worker numbers – Male	60	20	0	0	0	0	0	80
Worker numbers – female	15	05	0	0	0	0	0	20
Total	75	25	0	0	0	0	0	100
Number of Workers interviewed – male	07	01	0	0	0	0	0	08
Number of Workers interviewed – female	01	01	0	0	0	0	0	02
Total - interviewed sample size	08	02	0	0	0	0	0	10



A: Nationality of Management	Pakistani	
B: Please list the nationalities of all workers, with the three most common nationalities listed first.  Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1: _Pakistani B2: Nationality 2: B3: Nationality 3:	Was the list completed during peak season?  ☐ Yes ☐ No  If no, please describe how this may vary during peak periods: Factory has no peak season.
C: Please provide more information for the three most common nationalities.	C: approx % total workforce: Nationality 1100% C1: approx % total workforce: Nationality 2 C2: approx % total workforce: Nationality 3	
D: Worker remuneration (management information)	D:% workers on piece rate D1:% hourly paid workers D2:100% salaried workers  Payment cycle: D3:% daily paid D4:% weekly paid D5:100% monthly paid D6:% other D7: If other, please give details	

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**Worker Interview Summary** X Yes A: Were workers aware of the audit? No B: Were workers aware of the code? 🛛 Yes П№ C: Number of group interviews: 1 group of 4 = 04(Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration) D: Number of individual interviews D1: Male: 04 D2 Female: 02 (Please see SMETA Best Practice Guidance and Measurement Criteria) E: All groups of workers are included in the scope of X Yes □ No this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as If no, please give details workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment 🛛 Yes F: Interviews were done in private and the confidentiality of the interview process was □ No communicated to the workers? ☐ Favourable G: In general, what was the attitude of the workers Non favourable towards their workplace? Indifferent H: What was the most common worker complaint? All workers interviewed had a positive attitude towards management and co-workers. I: What did the workers like the most about working at Working environment, on time payment this site? Most workers enjoyed working at this factory, they J: Any additional comment(s) regarding interviews: felt they had sufficient work and had a good relationship with management in general K: Attitude of workers to hours worked: Workers expressed that they are not forced to do any overtime by facility. L. Is there any worker survey information available? □ Yes ⊠ No L1: If yes, please give details:



M: Attitude of workers:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

10 workers were selected for interview including 08 males and 02 female employees; they were interviewed as 1 group of 4 and the balance of 06 workers were interviewed individually.

The workers were assured of confidentiality and they spoke freely of their views of the factory. All workers said they were satisfied with their employment at the factory and that they were satisfied with the current wages which in their view were in line with wages in the locality.

N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

During audit interview was conducted with the members of "Worker Management Council" Worker representatives were found happy and comfortable with management attitude. Worker representatives did not share any negative information about the factory management

O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

The factory management had a system in place to check their current practices against their clients' requirements and the local law, and they took notice of the findings of the internal audit team and had implemented a Health & Safety committee to take care of health and safety concerns. Mr. Aman Khan (CEO) is responsible for implementing legal and code standards and responsible to conduct internal audits. Management of the facility found very co-operative and positive towards audit process and showed commitment to fulfil all pointed out non-conformances on immediate basis



### **Audit Results by Clause**

#### **0A: Universal Rights covering UNGP**

(Click here to return to summary of findings)

#### 0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Facility has human rights policy and commitment to respect human rights.
- Facility has designated person i.e. Mr. Aman Khan (CEO) is responsible for implementing standards concerning Human rights.
- Suggestion and complaint boxes are mounted at several locations within the facility for confidentially reporting and dealing with human rights impacts without fear of reprisals towards the reporter.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- Human rights policy
- Employee training records
- Worker interviews

Any other comments: Nil



A: Policy statement that expresses commitment to respect human rights?	<ul> <li> ☐ Yes</li> <li>☐ No</li> <li>A1: Please give details:</li> <li>Facility has written policy commitment to respect human rights.</li> </ul>			
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	Yes No Please give details: Name: Mr. Aman Khan Job title: CEO			
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	ng, and dealing 🔲 No			
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rightscompatible, a source of continuous learning and based on stakeholder engagement)	<ul><li>         ∑ Yes</li><li>         □ No</li><li>         D1: If no, please give details     </li></ul>			
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	<ul> <li>         ∑ Yes         ☐ No         E1: Please give details:     </li> <li>         Personal data confidentiality clause found written on worker's employment contract     </li> </ul>			
Fir	ndings			
Finding: Observation  Company NC	_	Objective evidence		
Description of observation:		observed:		
Local law or ETI/Additional elements / customer specific requirement:				
Comments:				
<b>_</b>				
Good examples observed:				



Description of Good Example (GE):	Objective Evidence Observed:

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# **Measuring Workplace Impact**

Workplace Impact		
A: Annual worker turnover:  Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: 2020 7%	A2: This year 2021 7 %
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	3%	
C: Annual % absenteeism:  Number of days lost through job absence in the year /  [(number of employees on 1st day of the year + number employees on the last day of the year) / 2]  * number available workdays in the year	C1: Last year: 2020 2_ %	C2: This year 2021 1.5 %
D: Quarterly (90 days) % absenteeism:  Number of days lost through job absence in the period /  [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2]  * Number of available workdays in the month	2%	
E: Are accidents recorded?	Yes No E1: Please describe: Managemer maintains log.	nt records accidents and
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year:2020 Number: 02	F2: This year:2021 Number: No accident happens
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers:  [(Number of work related accidents and injuries * 100) / Number of total workers]	00	
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year:2020 00	H2: This year: 2021 00
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	I1: 6 months 00% workers	I2: 12 months 00% workers

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J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:

J1: 6 mo	nths
00	_% workers

J2:	12 mor	nths
	_00	_% workers

#### **OB: Management system and Code Implementation**

(Click here to return to summary of findings)

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Factory has established, documented, maintained, and effectively communicated Social compliance policy and procedure in the factory. As per policy 'Balitex (Pvt) Limited.' is committed to provide a workplace environment complying and compatible with all applicable laws. The facility discourages discrimination, employment of child and forced labour, harassment/abuse or corporal punishment and all other activities that contradict with local laws and buyer's code of conduct''.
- Local government departments like District Civil Defence, Headquarter Lahore are conducting annual inspections at the factory last visit conducted on dated 07.07.2021
- Facility management was found aware of local law requirements concerning, child labour, wages, hours of work, health and safety, environments etc.
- Facility has appointed Mr. Aman Khan (CEO) to ensure implementation of local law and international labour standards requirement and during interview Mr. Aman Khan (CEO) is found aware of all requirements.
- Facility is conducting internal audits on 06-month basis to ensure effectiveness of social policy and procedure last internal audit was conducted on 06.08.2021
- Facility has displayed ETI base code and local law abstracts at production floor notice boards for worker awareness.
- The factory has taken written commitment from all its suppliers to comply with social compliance code
  of conduct.
- In the last 12 months, facility has not been subject to any fines / prosecution for noncompliance confirmed during management interviews.
- Workers are being trained on ETI base code & labour law requirements on monthly basis through awareness sessions last awareness session was conducted on 22.09.2021. Moreover, workers were also found familiar with ETI code and labour law requirements during confidential interviews

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

De	tails	:
JD	of C	ΈO

Social compliance system manual Internal Audit MRM	
Any other comments: Nil	

Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non-compliance to any regulations?	☐ Yes ☐ No A1: Please give details:	
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: Policies exist for all areas that reduce the risk of forced labour, child labour, discrimination, harassment & abuse	
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Policies exist for all areas (child labour, forced labour, Health and Safety, Living Wage, Working Hours, no harsh treatment, Environment and Business Ethics); these are communicated to workers via poster and quarterly trainings last was conducted dated 22.09.2021	
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: Factory has carried out the training as per training plan on frequent basis.	
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	<ul> <li>Yes</li> <li>No</li> <li>E1: Please give details:</li> <li>➤ Orientation training to all new hires.</li> <li>➤ Monthly training sessions last was conducted on 11.04.2021</li> <li>➤ Workers were found familiar with facility policies during worker interviews</li> </ul>	
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits).  Please detail (Number and date).	Yes No F1: Please give details:	
G: Is there a Human Resources manager/department? If Yes, please detail.	Yes No G1: Please give details: Mr. Aman Khan CEO	



⊠ Yes H: Is there a senior person / manager responsible for implementation of the code H1: Please give details: Mr Aman Khan CEO ⊠ Yes I: Is there a policy to ensure all worker information is ☐ No confidential? I1: Please give details: ⊠ Yes J: Is there an effective procedure to ensure confidential information is kept confidential? □ No J1: Please give details: Worker information / personal files are kept under lock and key at HR office X Yes K: Are risk assessments conducted to evaluate policy and procedure effectiveness? No K1: Please give details: Factory has carried out the social risk assessment as per requirement. X Yes L: Does the facility have a process to address issues  $\square$  No found when conducting risk assessments, including implementation of controls to reduce identified risks? L1Please give details: Factory has carried out the social risk assessment as per requirement M: Does the facility have a policy/code which require ⊠ Yes labour standards of its own suppliers? □ No M1: Please give details: Land rights N: Does the site have all required land rights licenses 🛛 Yes □ No and permissions (see SMETA Measurement Criteria)? N1: Please give details: X Yes O: Does the site have systems in place to conduct legal due diligence to recognize and apply national No laws and practices relating to land title? O1: Please give details: Factory has carried out the social risk assessment as per requirement P: Does the site have a written policy and procedures Yes ⊠ No specific to land rights. If yes, does it include any due diligence the company P1: If yes, how does the company obtain FPIC: will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it Yes Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being ⊠ No built or expanded. Q1: Please give details:



Yes ⊠ No R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or R1: Please give details: minimize adverse impacts? ☐ Yes S: Is There any evidence of illegal appropriation of land ⊠ No for facility building or expansion of footprint. S1: Please give details: Non-compliance: Objective evidence 1. Description of non-compliance: NC against ETI/Additional Elements ☐ NC against Local Law observed: ■ NC against customer code: (where relevant please Training and Awareness pertaining to their workplace rights and applicable add photo numbers) legal requirements and ethical code standards was not found adequate. Local law and/or ETI requirement: **Document Review** Suppliers are expected to implement and maintain systems for delivering compliance to this Code. Recommended corrective action: Training and communication for permanent as well as contracted employees will be ensured. Observation: Description of observation: Objective evidence observed: Local law or ETI requirement: Comments: **Good Examples observed:** Description of Good Example (GE): Objective evidence observed:



#### 1: Freely Chosen Employment

(Click here to return to summary of findings)

#### ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Factory has established, documented, maintained, and effectively communicated forced labour policy and procedure like Child Labour, Forced Labour, Health and Safety, Wages and Benefits. As per policy Balitex (Pvt) Limited)" sternly discourages forced labour all company's policies and procedures are very much compatible to the consent and free movement of the employees. Workers are not required to lodge "deposit" any kind of their (educational certificate), identity papers or any other personal belongings with the employer and are free to leave the company after reasonable notice.
- No prison labour was found working during facility visit.
- Policy was communicated to the workers through notices, worker's handbook, and orientation and in monthly awareness training sessions; last session was conducted on 22.09.2021
- Facility allows employees to move freely within their designated work areas during work hours, including access to drinking water and toilet facilities.
- > Employees can leave the facility during extended meal periods or after work hours confirmed during 26 worker interviews.
- Facility has assigned qualified person with responsibility for communicating, training, deploying and monitoring and ensuring the implementation of forced labour policy and procedure Mr. Aman Khan (CEO) is responsible person for policy communication, monitoring, training & Implementation.
- > Through workers interview it was confirmed that workers are free to leave factory at the end of their work shift, also workers can resign with one-month notice or salary in lieu.
- No sign of force labour was found in the factory during workers interview, documents review, and facility visit.
- Factory has also communicated the policy to all its suppliers and contractor's records of acknowledgment reviewed during audit.
- > Employment contract was found in accordance with local law and in native language which was found maintained at worker's personal files.
- No such long-term loan scheme is in practice which restricts employees from leaving the facility.
- Facility is only retaining National identity cards and education certificate copies in employee's personal files no original documents are being retained as a condition of employment

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:



Nil

>	Personnel files (10 were checked)
$\triangleright$	Resignation records
>	Factory rules
>	Employee handbook
>	Management and worker interview
	Contracts for security guards
Any ot	her comments:

A: Is there any evidence of retention of original documents, e.g. passports/ID's	Yes No A1: If yes, please give details and category of workers affected:
B: Is there any evidence of a loan scheme in operation	Yes No B1: If yes, please give details and category of worker affected:
C: Is there any evidence of retention of wages /deposits	Yes No C1: If yes, please give details and category of worker affected:
D: Are there any restrictions on workers' freedom to terminate employment?	Yes No D1: Please describe finding:
E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	☐ Yes☐ No☐ Not applicable E1: Please describe finding:
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	Yes No F1: Please describe finding:
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	Yes No Not applicable G1: If yes, please give details and category of workers affected:



H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?  Yes  No  H1: Please describe finding: NA			
Non-compliance:			
Description of non-compliance:	Objective evidence observed: (where relevant please add photo numbers)		
Local law and/or ETI requirement			
Recommended corrective action:			
2. Description of non-compliance:  NC against ETI NC against Local Law: NC against customer code:			
Local law and/or ETI requirement:			
Recommended corrective action:			
Observation:			
Description of observation:	Objective evidence observed:		
Local law or ETI requirement:	observed.		
Comments:			
Good Examples observed:			
Description of Good Example (GE):	Objective evidence observed:		

Audit company: SGS Pakistan (Pvt) Limited

Report reference: 9015133 Date: Nov 29, 2021

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2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- > Factory has defined freedom of association policy and procedure in its social compliance manual, as per policy "Balitex (Pvt) Limited respects the just, legal, ethical and social rights, facilities and needs of all employees. Purely on non-discriminatory basis, all employees of the company possess freedom and right to associate and collectively bargain by just, ethical and legal means to protect their rights. On parallel means, all employees are free to elect their representatives for their rights protections.
- Currently there is no worker union however facility has constituted worker management council as a parallel means.
- Factory has constituted a worker management, comprising of 04 workers and 02 management representatives. Worker representatives were elected by the workers through voting process while management representatives are nominated by management. Last election held on 11.11.2020 for a period of two year.
- ➤ The council meets monthly and discusses the worker's issues and complaints and gives its recommendations to the management for the rectification of the issues. Last meeting of the council was conducted on 04.11.2021. Record of the same was verified during audit.

Evidence examined - to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- Freedom of Association policy and procedure
- Worker Management Council election records
- Worker Management Council meeting minutes
- > Interviews and discussion with workers and council representatives

Any other comments: Nil



A: What form of worker representation/union is there on site?	☐ Union (name) ☐ Worker Committee (Worker Management Council ☐ Other (specify) ☐ None		
B: Is it a legal requirement to have a union?	⊠ Yes □ No		
C: Is it a legal requirement to have a worker's committee?	⊠ Yes □ No		
D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	<ul> <li>∑ Yes</li> <li>☐ No</li> <li>D1: Please give details:</li> <li>➤ Suggestion / complaint boxes,</li> <li>➤ Health and safety committee</li> </ul>		
	D2: Is there evidence of free elections?  Yes  No		
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	<ul> <li>         ∑ Yes         ☐ No     </li> <li>E1: Please give details:     </li> <li>There is a Meeting Room available for the Worker Management council to conduct their meetings</li> </ul>		
F: Name of union and union representative, if applicable:	N/A	F1: Is there evidence of free elections?  Yes No N/A	
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	Worker Management council	G1: Is there evidence of free elections?  Yes No N/A	
H: Are all workers aware of who their representatives are?	⊠ Yes □ No	All workers found aware of their representatives.	
I: Were worker representatives freely elected?	⊠ Yes □ No	I1: Date of last election: 11.11. 2020	
J: Do workers know what topics can be raised with their representatives?	⊠ Yes □ No		
K: Were worker representatives/union representatives interviewed?	Yes No If <b>Yes</b> , please state how many: 03 Mr. Irfan Ahmed (President) Mr. Shukat Ali Mr. Amanullah		
L: Please describe any evidence that union/worker's committee is effective?	Worker management council. Last meeting of the council was held on 04.11.2021 and Last meeting topics covered Worker Complaint, Training of employees & suggestion of workers.		



Specify date of last meeting; topics covered; how minutes were communicated etc.			
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	☐ Yes ⊠ No		
If <b>Yes</b> , what percentage by trade Union/worker representation	M1:% workers covered by Union CBA	M2:% workers covered by worker rep CBA	
M3: If <b>Yes</b> , does the Collective Bargaining Agreement (CBA) include rates of pay?	☐ Yes ☐ No		
	Non-compliance:		
1. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:  There was found a lack of documentary evidence of management action on issues raised during worker council meetings.		Objective evidence observed: (where relevant please add photo numbers)	
Local law and/or ETI requirement: Where the right to freedom of associa restricted under law, the employer factory development of parallel means for incompargaining.	Document Review		
Recommended corrective action: Action plans arising from workers' med formally documented hereon.			
Observation:			
Description of observation:		Objective evidence observed:	
Local law or ETI requirement:		55501 VOM.	
Comments:			
Good Examples observed:			
Description of Good Example (GE):		Objective evidence observed:	

Sedex Audit Reference: 2021PKZAA417481322 Sedex Members Ethical Trade Audit Report Version 6.1



#### 3: Working Conditions are Safe and Hygienic

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Factory has defined Health and Safety policy and procedure in its social compliance manual as per policy "Company's core priority is to provide employees with neat and clean, safe and healthy environment. Company's facilities include availability of edible items including potable water, separated toilets, tidy and unpolluted air, noise safety, adequate lighting, installation of firefighting, first aid and other emergency equipment and related drills / trainings''.
- Facility has appointed Mr. Aman Khan (CEO) to ensure proper implementation, monitoring and training of H&S requirements.
- During site tour, it was confirmed that all factory buildings are made of concrete (bricks, cement
  work) and seems sound. Production floors are well-ventilated. Temperature was comfortable for
  workers to work on production floors. Safety signs and safe work instructions have been posted at
  relevant locations which help identify and warn about the hazards present at the workstation.
- Factory has obtained firefighting equipment inspection certificate dated 07-07-2021 from District Civil Defence Lahore valid up to 31.12.2021 and as per this certificate factory has installed sufficient firefighting equipment in accordance with local law.
- Facility has obtained building stability certificate on "Form K" from Akbar Associates Associate Consulting Architects and in this certificate above firm certified that they have carried out a detailed survey of the building and material which was found satisfactory.
- Facility has installed 25 fire extinguishers, 04 fire buckets, 08 fire alarms, 27 Smoke detectors, 08 Emergency lights, 02 fire blankets, 1 fire hydrant with capacity 120 Gallons and all firefighting equipment found well maintained.
- EHS trainings like first aid, firefighting, chemical Handling and Use of PPE's were provided to all employees on quarterly basis.
- ✓ Awareness on First Aid & CPR, dated: 18.08.2021, Fire Fighting Training conducted on dated 17.08.2021, Manual Handling 25.08.2021
- Two fire exits were available for each factory production hall and evacuation maps were found posted at each section.
- There were 08 first Aid boxes with sufficient supplies installed in different departments of the factory and 08 Trained first aiders from Rescue 1122 Lahore.
- The general EHS conditions such as hygiene, lighting and ventilation etc. were all acceptable.



Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- Health and safety policy and procedure.
- Certificate of building stability
- > Electrical installation inspection report
- Evacuation drill records
- > Firefighting equipment inspection certificate
- > EHS trainings like first aid, firefighting, and Use of PPEs records
- > Injury and accident records for the year 2021 verified no any major accident / incident reported.
- > Health and safety inspection reports.
- > Machineries and equipment inspection reports.
- > Fire safety list of equipment
- Machine maintenance record.
- > Test reports of drinking water
- Workers hygiene cards and vaccination reports

Any other comments: Nil

A: Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	Yes No A1: Please give details: Health & safety and occupational health and safety policies and procedures exist, and found communicated to all workers through periodic awareness sessions
B: Are the policies included in workers' manuals?	Yes No B1: Please give details: Facility provides handbook to all workers which includes all factory policies
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	Yes No C1: Please give details: No Structural Changes / Addition observed without permission
D: Are visitors to the site informed on H&S and provided with personal protective equipment	☐ Yes ☐ No D1: Please give details: Facility issues visiting card on which Health and safety information mentioned for visitors
E: Is a medical room or medical facility provided for workers?  If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	☐ Yes ☐ No E1: Please give details: Facility has 08 first aid trained workers.



G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?  H: is secure personal storage space provided for workers in their living space and is fit for purpose?  I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?  J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?  K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?  Non-compliance:    No against ETI   NC against Local Law   NC against customer codes and photo numbers)   No photo numbers)	F: Is there a doctor or nurse on site or there is easy access to first aider/trained medical aid?	☐ Yes ☑ No F1: Please give details:		
provided for workers in their living space and is fit for purpose?    No H1: Please give details: Accommodation is not provided to workers	transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and	□No		
conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?  J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?  K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?  Non-compliance:  Non-compliance:  No against ETI   NC against Local Law   NC against customer code:  No against exitement   No against customer code:    No against exitement	provided for workers in their living	No H1: Please give details:	orkers	
on environmental requirements including required permits for use and disposal of natural resources?  K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?  Non-compliance:    No	conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce	☐ No I1: Please give details: : Factory has conducted the H& S Risk	Assessment of all	
requirements on environmental standards, including the use of banned chemicals?    No   K1: Please give details: Facility comply the all environment standard requirement    Non-compliance:	on environmental requirements including required permits for use and	☐ No J1: Please give details: Facility legal o requirement verified required permit v		
1. Description of non-compliance:  NC against ETI  NC against Local Law  NC against customer observed:  (where relevant please add photo numbers)  Local law and/or ETI requirement	requirements on environmental standards, including the use of banned	No K1: Please give details: Facility comply	the all environment	
□ NC against ETI       □ NC against Local Law       □ NC against customer code:       Observed: (where relevant please add photo numbers)         Local law and/or ETI requirement       □ NC against customer where customer (where relevant please add photo numbers)	Non-compliance:			
	☐ NC against ETI ☐ NC against Lo code:	ocal Law    NC against customer	<b>observed:</b> (where relevant please	
2. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:				
Local law and/or ETI requirement:  Recommended corrective action:				
Recommended Conective action.				
Observation:				

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Description of observation:	Objective evidence observed:
Local law or ETI requirement:	observed.
Recommended corrective action:	
Good Examples observed:	
Description of Good Example (GE):	Objective Evidence Observed:



#### 4: Child Labour Shall Not Be Used

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Factory has defined child labour policy and procedure.
- > Factory has communicated the policy through notices and signs at main gate of the factory.
- ➤ No workers below 18 years are employed in the factory.
- As per hiring procedure prospective workers with authentic age verification documents will be considered.
- ➤ HR department ascertains workers age during appointment through documents and interview, workers age verification documents were kept in their personal files for verification

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- Child labour policy and procedure.
- Personal file for age proof documents like CNIC, Birth certificates and educational certificates.
- Facility visit, interview with suspected workers

Any other	comments: Ni	ı
ALIV OLLICI	COHHILICHES, IM	ı

A: Legal age of employment:	15
B: Age of youngest worker found:	19
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ☐ No
D: % of under 18's at this site (of total workers)	00 %



E: Are workers under 18 subject to hazardous work assignments?  (Go to clause 3 - Health and Safety)    Yes   No   E1: If yes, give details			
Non-compliance:			
Description of non-compliance:     NC against ETI	Objective evidence observed: (where relevant please add photo numbers)		
Local law and/or ETI requirement:			
Recommended corrective action:			
2. <b>Description of non-compliance:</b> NC against ETI NC against Local Law NC against customer code:			
Local law and/or ETI requirement:			
Recommended corrective action:			
Observation:			
Description of observation:	Objective evidence		
Local law or ETI requirement:	observed:		
Comments:			
Good Examples observed:			
Description of Good Example (GE):	Objective Evidence Observed:		



# 5: Living Wages are Paid

(Click here to return to summary of findings)
(Click here to return to Key information)

#### ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

- compensations and benefits to all the employees as per state law. Employees are paid their salary / wages in form of hard cash and bank transferring along with itemized pay stub. Over time hours are compensated at double rate than that of actual pay / wages. Company facilitates all the employees with legal benefits like social security, group insurance, old age benefits, bonus (as per company's annual profit), annual leaves (or encashment) maternity and other leaves.
- During documents review and workers interview it was noted that factory was paying PKR 20,000 per month and PKR 769 per day as minimum wage to unskilled workers.
- Mr. Aman Khan (CEO) is responsible person to act on compliant / objection logged / raised and discuss this matter in Worker Management Council meeting and resolve it on priority basis.
- Factory was keeping record of the workers wage and wage slips were provided to the workers.
- Factory is paying social security and EOBI of all eligible employees, Contribution payment records reviewed for last three months during audit and found updated.
- Factory is paying Education Cess of the employees. Last was paid for the period from October,
  June and February 2021 has covered all permanent workers under Group Insurance Scheme was
  reviewed during audit and last premium was made on January 22, 2021 for 06 Month, Death,
  Accident, coverage is PKR 500000 to each worker.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

# Details:

- > Payroll and payment record of 10 workers for the month of October, June, and February 2021
- Production records for the month of October, June, and February 2021
- Wage slips of the workers
- Record of social security and EOBI
- > Record of group insurance
- Record of full and final settlement of leaving workers
- Leave Record of the workers



Any other comments: Nil			
Non-compliance:			
1. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)		
Local law and/or ETI requirement:			
Recommended corrective action:			
2. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:			
Local law and/or ETI requirement:			
Recommended corrective action:			
Observation:			
Description of observation:	Objective evidence observed:		
Local law or ETI requirement:			
Comments:			
Good Examples observed:			
Description of Good Example (GE):	Objective Evidence Observed:		

**Summary Information** 



Actual at the Is this part of a Criteria Local Law (Please state legal Collective Site requirement) (Record site Bargaining results against the Agreement? law) A: Standard/Contracted work hours: Legal maximum: A1: 08 hrs / day, A2: ☐ Yes (Maximum legal and actual required working : 8 hrs / day, 48 48 hrs / week, ⊠ No hours excluding overtime, please state if possible hrs / week, 208 208 hrs / month per day, week, and month) hrs / month B: Overtime hours: Legal maximum: B1: B2: ☐ Yes ⊠ No (Maximum legal and actual overtime hours, 2 hrs / day, 12 2 hrs / day, 12 hrs / week, 48 hrs please state if possible per day, week, and hrs / week, 48 month) / month hrs / month C: Wage for standard/contracted hours: C1: C2: Legal minimum: ☐ Yes (Minimum legal and actual minimum wage at PKR 96.15/-Hour PKR 96.15/-Hour ⊠ No site, please state if possible per hr, day, week, PKR 769.23/-Day PKR 769.23/and month) PKR 4615.38/-Day PKR 4615.38/-Week PKR 20,000 / Week PKR 20,000 / Month Month D: Overtime wage: Legal minimum: D1: D2: ☐ Yes (Minimum legal and actual minimum overtime PKR 192.30/ Hr PKR 192.30/ Hr ⊠ No wage at site, please state if possible per hr, day, week, and month)

Wages analysis: (Click here to return to Key Information)				
A: Were accurate records shown at the first request?	⊠ Yes □ No			
A1: If <b>No</b> , why not?	NA			
B: Sample Size Checked (State number of worker records checked and from which weeks/months - should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 workers wage records for the month October, June, and February 2021			
C: Are there different legal minimum wage grades? If <b>Yes</b> , please specify all.	⊠ Yes □ No	C1: If <b>Yes</b> , please give details:  > Unskilled (Sweeper, Loader): PKR 20,000 per month  > Semi-Skilled A (Asst. Operator,): PKR 21,129 per Month  > Skilled A (Line Checker): PKR 22,602 per month		

Audit company: SGS Pakistan (Pvt) Limited



> High Skilled (Supervisor, Mechanic, Quality Auditor), PKR 23,069 Per Month As per Punjab Gazette 1st July 2021 ⊠ Yes D: If there are different legal D1: If **No**, please give details: minimum grades, are all workers No graded and paid correctly? ∐ N/A ☐ Below legal E: For the lowest paid production E1: Lowest actual wages found: Note: full time workers, are wages paid for min employees and please state hour / week / standard/contracted hours month etc. (excluding overtime) below or above the legal minimum? F: Please indicate the breakdown of F1: \_\_\_\_% of workforce earning under minimum wage F2: \_\_5\_\_% of workforce earning minimum wage workforce per earnings: F3: \_95\_\_\_% of workforce earning above minimum wage G: Bonus Scheme found: Bonus Scheme found: Note: type of employee (e.g. full time, temp, etc.) and please Please specify details: state which units e.g. /hour /week /month etc. H: What deductions are required by **EOBI** law e.g. social insurance? Income Tex Please state all types: I: Have these deductions been 🛛 Yes I1: Please list all 1. income Tex ☐ No made? deductions that 2. EOBI have been made. Please describe: 12: Please list all 1. PESSI deductions that 2. have not been made. Please describe: 🛛 Yes J: Were appropriate records □No available to verify hours of work and wages? K: Were any inconsistencies found? Yes K1: Type ⊠ No (if yes describe nature) Poor record keeping Isolated incident Repeated occurrence: L: Do records reflect all time worked? ☐ Yes ⊠ No (For instance, are workers asked to



attend meetings before or after work but not paid for their time)	L1: Please give details:
M: Is there a defined living wage: This is not normally minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	☐ Yes ☐ No M1: Please specify amount/time:
M2: If yes, what was the calculation method used.	☐ ISEAL/Anker Benchmarks ☐ Asia Floor Wage ☐ Figures provided by Unions ☐ Living Wage Foundation UK ☐ Fair Wear Wage Ladder ☐ Fairtrade Foundation Other - please give details:
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	<ul><li>Yes</li><li>No</li><li>N1: Please give details:</li></ul>
O: Are workers paid in a timely manner in line with local law?	∑ Yes □ No
P: Is there evidence that equal rates are being paid for equal work:	Yes No P1: Please give details:
Q: How are workers paid:	☐ Cash ☐ Cheque ☐ Bank Transfer ☐ Other ☐ Other ☐ 1: If other, please explain:

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# 6: Working Hours are not Excessive

(Click here to return to summary of findings) (Click here to return to Key Information)

#### ETI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
  - this is allowed by national law;
  - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
  - appropriate safeguards are taken to protect the workers' health and safety; and
  - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

- Facility has defined working hour's policy and procedure. As per policy the management of 'Balitex (Pvt) Limited" is committed to ensure working hours in compliance to legal requirements. Management ensures that regular working hours don't exceed 48 hrs. per week and overtime hours don't exceed 12 hours per week. Management ensures that 7th day weekly rest is ensured. However, in case of "Urgent Business Needs" work can be performed on weekly rest provided all legal compliance is ensured.
  - o Urgent business needs can be considered in following business circumstances:
  - o Strike in the city and loss of production.
  - Limited to delays / interruptions in production caused by Natural Calamities or unscheduled power failures.
  - No repetitive production deadlines or unforeseen circumstances which are beyond employer's control".



- During audit, it was noted that factory works in below mention shift schedule:
- General Shift: 09:00 to 05:00 of Management staff and Production staff
- There were three shifts for security departments and washing, etc.
  - o Shift A: 06:00 To 14:00 hours
  - o Shift B: 14:00 To 22:00 hours
  - o Shift C: 22:00 To 06:00 hours

Factory has installed Face Scanner system for recording the workers working hours in the factory. All workers have at least one day off in a week

- Working hours in the factory is 8 hours per day, 48 hours per week.
- Maximum 2 hours a day and 12 hours' week overtime is allowed in the factory

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- > Factory policy and procedure for working hours in the factory
- > 26 workers time record for the month of October, June, and February 2021
- Production Records for the month of October, June, and February 2021

Any other comments: Nil
----------------------------

Non-compliance:				
1. Description of non-compliance:  ☐ NC against ETI ☐ NC against Local Law ☐ NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)			
Local law and/or ETI requirement:				
Recommended corrective action:				
2. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:				
Local law and/or ETI requirement:				
Recommended corrective action:				



Observation:						
Description of observation:  Local law or ETI requirement:			Objective observed	e evidence :		
Comments:	:I IL.					
<b>GC</b>						
	Goo	d Example	es observed:			
Description of Good Example (GE):			Objective Observed	Evidence I:		
_	Working hours' analysis  Please include time e.g. hour/week/month  (Go back to Key information)					
Systems & Processes						
A. What timekeeping systems are used: time card etc.	Describe: Face S	canner				
B: Is sample size same as in wages section?	<ul><li> ☐ Yes</li><li>☐ No</li><li>B1: If no, please give details</li></ul>					
C: Are standard/contracted working hours defined in all contracts/employment agreements?	<ul> <li>         ∑ Yes         ☐ No         </li> <li>         C1: If NO, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements.         Please give details:     </li> </ul>					
D: Are there any other types of contracts/employment agreements used?	☐ Yes ☑ No	D1: If YES	, please complete		opriate:	☐ Other



	If "Other", Please define:		
E. Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week?	☐ Yes ☑ No	E1: If <b>yes</b> , please detail hours, %, types of workers affected and frequency Please give details:	
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable:  1 in 7 days 2 in 14 days No If 'No', please explain:	F3: Is this allowed by local law?  ☐ Yes ☐ No	
	Maximum number of days worked without a day off (in sample):		
	06 Days		
Standard/Contracted Hours worked			
G: Were standard working hours over 48 hours per week found?	☐ Yes ⊠ No	G1: If yes, % of workers & frequency:	
H: Any local waivers/local law or permissions which allow averaging/annualised hours for this site?	☐ Yes ☑ No	H1: If yes, please give details:	
Overtime Hours worked			
I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours:  October 2021: (200 Hours Per Month) June 2021: (24 Hours Per Month) February 2021: (32 Hours per Month)		
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ☑ No		
K: Approximate percentage of total	October 2021: (5 June 2021: (08 %)	,	



workers on highest overtime hours:	February 2021: (09%)		
L: Is overtime voluntary?	∑ Yes     ☐ No     ☐ Conflicting     Information	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements:	
Overtime Premiums			
M: Are the correct legal overtime premiums paid?	Yes No N/A - there is no legal requirement to OT premium	M1: Please give details of normal day overtime premium as a % of standard wages: 200% on normal days 200% on weekly rest 300% on festival holidays	
N: Is overtime paid at a premium?	⊠ Yes □ No	N1: If yes, please describe % of workers & frequency: Overtime is paid at premium to100% workers, maximum 10% workers found working overtime.	
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes			
where relevant.	O1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or Other		
	NA		
P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please	<ul> <li>✓ Overtime is voluntary</li> <li>☐ Onsite Collective bargaining allows 60+ hours/week</li> <li>☐ Safeguards are in place to protect worker's health and safety</li> <li>☐ Site can demonstrate exceptional circumstances</li> <li>☐ Other reasons (please specify)</li> </ul>		
complete the boxes where relevant.	P1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other:		
	Overtime working repercussions	g is on voluntary basis, worker can deny overtime without any	
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or	☐ Yes ☐ No Q1: If yes, please give details:		



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increased order volumes?	
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	☐ Yes ☑ No

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#### 7: No Discrimination is Practiced

(Click here to return to summary of findings)

#### ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

- Factory has defined non-discrimination policy and procedure and as per policy is not engage in or support discrimination in hiring, compensation, access to training, promotion, termination, or retirement based on race, caste, national origin, religion, disability, gender, sexual orientation, union membership, or political affiliation.
- > During audit, through workers interview and documents review, no sign of discrimination was observed in the factory.
- During audit, it was confirmed that facility's environment is free from misbehaviour activities, such as gesture, language and physical contact that is sexually coercive, threatening, abusive or exploitative.
- Non-discrimination policy is found posted on employee notification boards at production floors.
- Factory has equal employment opportunity policy.
- Facility has appointed Mr. Aman Khan (CEO)) communicating, training, deploying, and monitoring and ensuring the implementation of non-discrimination policy and procedure.
- Workers are hired, compensated & promoted based on capability and merit without any distinction, different social and ethnic background workers were found working in the factory

Evidence examined - to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

## Details:

- The hiring and termination procedure leave application records and employee handbook.
- Payrolls
- > Attendance records
- > Termination records
- Training records

Any other comments: Nil

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male:90 % A2: Female10 %
B: Number of women who are in skilled or technical roles e.g. where specific	NA



qualifications are needed i.e. machine engineer / laboratory analyst:				
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	Hiring Compensation Access to training Promotion Termination or retirement No evidence of discrimination four	nd		
Professional Development				
A: What type of training and development are available for workers?	All workers are given Health and safet	y trainings		
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?	∑ Yes □ No			
	If no, please give details:			
	Non-compliance:			
1. Description of non-compliance:  NC against ETI NC against Lo code:	Objective evidence observed: (where relevant please add photo numbers)			
Local law and/or ETI requirement:				
Recommended corrective action:				
2. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:				



Local law and/or ETI requirement:	
Recommended corrective action:	
Observation:	
Description of observation:	Objective evidence observed:
Local law or ETI requirement:	
Comments:	
Good Examples observed:	
Description of Good Example (GE):	Objective Evidence Observed:



# 8: Regular Employment Is Provided

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

# **Additional Elements: Responsible Recruitment**

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

- > During audit, it was noted that employment in the factory is based on recognised employment relationship established through national labour law & regulations.
- No casual and seasonal were found hired in the factory during document review, facility visit and worker's interview.
- No labour contractor / agency is in use, all workers are facilities employed

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

## Details:

- Hiring policy & procedure
- Worker interviews
- Personal file review
- ➤ Payroll & time records

Any other comments: Nil



Non-compliance:			
1. Description of non-compliance:  NC against ETI NC aga code:	ainst Local Law	☐ NC against customer	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI requirement:			
Recommended corrective action:			
2. Description of non-compliance:  NC against ETI  NC aga code:	ainst Local Law	☐ NC against customer	
Local law and/or ETI requirement:			
Recommended corrective action:			
	Obs	servation:	
Description of observation:			Objective evidence
Local law or ETI requirement: observed:		observed:	
Comments:			
<u>'</u>			
	Good Exar	mples observed:	
Description of Good Example (GE):		Objective Evidence Observed:	
Responsible Recruitment			
All Workers			
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	□ Understood	enditions presented I by workers Ctual conditions	



A1: If any are unchecked, please describe finding and specific category(ies) of workers affected: Yes B: Did workers' pay any fees,  $\square$  No. taxes, deposits or bonds for the B1: If yes, please describe details and specific category(ies) of workers purpose of recruitment/placement? affected: Recruitment / hiring fees C: If yes, check all that apply: Service fees ☐ Application costs ☐ Recommendation fees ☐ Placement fees Administrative, overhead or processing fees Skills tests ☐ Certifications Medical screenings ☐ Passports/ID's ☐ Work / resident permits ☐ Birth certificates ☐ Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment ☐ New hire training / orientation fees ☐ Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other -C1: If other, please give details: D: If any checked, give details: NA **Migrant Workers:** The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity A: Type of work undertaken by NO Migrant worker employed

# migrant workers: B: Please give details about B1: Total number of (in country recruitment agencies) used: recruitment agencies for migrant workers: B2: Total number of (outside of local country) recruitment agencies used: C: Are migrant workers' voluntary □Yes C2: Observations: ☐ No deductions (such as for remittances) confirmed in writing by the worker and C1: Please describe is evidence of the transaction supplied finding: by the facility to the worker?



D: Are Any migrant workers in skilled, technical, or management roles  D1: If yes, number and example of roles:
Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)

# **NON-EMPLOYEE WORKERS**

Recruitment Fees:	
A: Are there any fees?	Yes
	⊠ No
B: If yes, check all that apply:	Recruitment / hiring fees  Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other  B1 – If other, please give details:
C: If any checked, give details:	

Agency Workers (if applicable) (workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)	
A: Number of agencies used (average):	A1: Names if available: NA



B: Were agency workers' age / pay / hours included within the scope of this audit?	☐ Yes ☐ No
C: Were sufficient documents for agency workers available for review?	☐ Yes ☐ No
D: Is there a legal contract / agreement with all agencies?	☐ Yes ☐ No
	D1: Please give details:
E: Does the site have a system for checking labour standards of agencies? If yes, please give details.	Yes No E1: Please give details:
contractors are paid by the site a	Contractors: generally individuals who supply several workers to a site. Usually the nd the wages of the workers are paid by the contractor. Common sinclude, gang bosses, labor provider,
A: Any contractors on site?	Yes No A1: If yes, how many contractors are present, please give details:
B: If <b>Yes</b> , how many workers supplied by contractors?	
C: Do all contractor workers understand their terms of employment?	Yes No C1: Please describe finding:
D: If <b>Yes</b> , please give evidence for contractor workers being paid per la	w:



8A: Sub-Contracting and Homeworking

(Click here to return to summary of findings)
(Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors' examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

- > A site tour showed that all production processes were present in the unit and following
- ➤ No operation is subcontracted

Evidence examined - to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

If any processes are sub-contracted - please populate below boxes

Process Subcontracted	Process 1	Process 2
Name of factory		
Address		
Process Subcontracted	Process 3	Process 4
Name of factory		
Address		
Process Subcontracted	Process 5	Process 6
Name of factory		
Address		

De:	tai	ls:	Νi	l
-----	-----	-----	----	---

# Non-compliance:



1. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code:  NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)	
Local law and/or ETI /Additional Elements requirement:		
Recommended corrective action:		
2. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code:		
Local law and/or ETI requirement:		
Recommended corrective action:		
Observation:		
Description of observation:	Objective evidence	
Local law or ETI/Additional elements requirement:	observed:	
Comments:		
Good Examples observed:		
Description of Good Example (GE):	Objective Evidence Observed:	
Summary of sub-contracting - if applicable  ☑ Not Applicable please x		
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting		

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B: If sub-contractors are used, is there evidence this has been agreed with the main client?	Yes No B1: If <b>Yes</b> , summarise de	etails:		
C: Number of sub- contractors/agents used:				
D: Is there a site policy on sub- contracting?	Yes No D1: If <b>Yes</b> , summarise d	etails:		
E: What checks are in place to ensure no child labour is being used and work is safe?				
Sur	mmary of homeworking  Not Applicable p		ole	
A: If homeworking is being used, is there evidence this has been agreed with the main client?	☐ Yes ☐ No A1: If <b>Yes</b> , summarise d	etails:		
B: Number of homeworkers	B1: Male:	B2: Female	<b>:</b> :	Total:
C: Are homeworkers employed direct or through agents?	☐ Directly ☐ Through Agents		C1: If throu	igh agents, number of
D: Is there a site policy on homeworking?	☐ Yes ☐ No			
E: How does the site ensure worker hours and pay meet local laws for homeworkers?				
F: What processes are carried out by homeworkers?				
G: Do any contracts exist for homeworkers?	☐ Yes ☐ No			
	G1: Please give details	:		
H: Are full records of homeworkers available at the site?	☐ Yes ☐ No			



9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

## ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3rd party?	Yes No A1: Please give details: Complaint and suggestion boxes are mounted at different locations for grievance reporting
B: If <b>Yes</b> , are workers aware of these channels and have access? Please give details.	Purpose of complaint and suggestion boxes is known to all workers.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Complaint and suggestion boxes
D: Which of the following groups is there a grievance mechanism in place for?	
E: Are there any open disputes?	Yes No E1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	Yes No F1: If no, please give details
G: Is there a published and transparent disciplinary procedure?	<ul><li>Yes</li><li>No</li><li>G1: If no, please explain</li></ul>
H: If yes, are workers aware of these the disciplinary procedure?	<ul><li>☐ Yes</li><li>☐ No</li><li>H1: If no, please give details</li></ul>



I: Does the disciplinary procedure allow	Yes
for deductions from wages (fines) for	⊠No
disciplinary purposes (see wages	
section)?	I1: If yes, please give details

## **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

- As Per the documentation, the factory management had established a disciplinary procedure for workers' misbehaviour which included oral warning, written warning and finally termination and the site, had developed a training program for all employees on the procedure. Worker interview confirmed that workers were aware of the disciplinary procedure.
- As per management interview, document review and workers interview, there was a policy on Harsh Treatment which was communicated to all workers through awareness sessions and display at notice boards.
- There is an internal process for grievance, which is an anonymous compliant and suggestion box, where workers can report any grievances (harassment, bullying, discrimination etc.); any received complaint will be handled by management, without any reprisal for the worker in question

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

# Details:

- > The relevant policy on prevention of harassment and abuse
- Internal grievance procedure documentation.
- Training records

Any other comments: Nil

Non-compliance:		
Description of non-compliance:	Objective evidence observed: (where relevant please add photo numbers)	
Local law and/or ETI requirement:		
Recommended corrective action:		
2. Description of non-compliance:		



☐ NC against ETI ☐ NC against Local Law ☐ NC against customer code:		
Local law and/or ETI requirement:		
Recommended corrective action:		
Observation:		
Description of observation:	Objective evidence observed:	
Local law or ETI requirement:		
Comments:		
Good Examples observed:		
Description of Good Example (GE):	Objective Evidence Observed:	



# 10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

#### **Additional Elements**

10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

No migrant worker employed

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

# Details:

- Policy and procedure for employment in the factory
- List of workers
- > Facility visit observed workers working on the floor

Any other comments: Nil

Non-compliance:	Non-compliance:	
1. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code:  NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)	
Local law and/or ETI /Additional Elements requirement:		
Recommended corrective action:		
2. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code: Local law and/or ETI/Additional Elements requirement:		

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Recommended corrective action:	
Observation:	
Description of observation:  Local law or ETI/Additional Elements requirement:	Objective evidence observed:
Comments:	
Good examples observed:	
Description of Good Example (GE):	Objective Evidence Observed:



10. Other issue areas 10B4: Environment 4-Pillar

(Click here to return to summary of findings)

To be completed for a 4-Pillar SMETA Audit and remove the previous page which is 10B2 environment 2 pillar

# **B.4. Compliance Requirements**

10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.

10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc.

10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements 10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.

10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes. 10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4-pillar audit report and audit checks for details).

10B4.7 Businesses shall make continuous improvements in their environmental performance.

10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation

10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.

# **B4. Guidance for Observations**

10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.

10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.

Note for auditors and readers. This environment section is intended to take not more than 0.25 auditor days. It is an assessment only and the main requirement is to establish whether a site is meeting applicable environmental laws and/or has any certifications or environmental management systems in place. Following this assessment, the client/supplier may decide a full environmental audit is required (see also best practice guidance/environment and guidance for auditor)

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

Factory has established environmental policy and procedure in its Environmental manual as per policy, factory is committed and endeavouring to do environmentally friendly and pollution curtailing textile business while continually improving its green practices and complying by all national as well as other laws and regulations

• Environment Testing Reports verified, Dirking water report PGG/LAB/2019-2061/DW, Air Quality PGG/LAB/2019-2060/IA, Noise Monitoring PGG/LAB/2019-1063/NL dated 12.06.2021

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Environmental policy and procedure



<ul> <li>Facility visit and review of the production process</li> <li>Review of the lab test reports for environmental compliance</li> <li>Environmental NOC</li> </ul> Any other comments:	
Non-compliance:	
1. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code:  NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI/Additional Elements requirement:	
Recommended corrective action:	
2. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code:	
Local law and/or ETI/Additional elements requirement:	
Recommended corrective action:	
Observation.	
Observation:	Ohio alian anida na
Description of observation:	I Objective evidence

observed:
Objective Evidence Observed:



**Environmental Analysis** (Site declaration only - this has not been verified by auditor. Please state units in all cases below.) A: Is there a manager responsible for Environmental Muhammad Zubair (Management Rep.) issues (Name and Position): B: Has the site conducted a risk assessment on the B1: Please give details: Facility has conducted an environment aspect and impact study which was environmental impact of the site, including implementation of controls to reduce identified verified during the audit to be last reviewed and risks? updated on Nov 1, 2021 ☐ Yes ⊠ No C: Does the site have a recognised environmental system certification such as ISO 14000 or C1: Please give details: Although the company has established and documented all requirements of equivalent? Please give details. an environmental management system, however a formal certification is yet to be obtained. D: Does the site have an Environmental policy? (For guidance, please see Measurement criteria) D1: If yes, is it publicly available? Available and displayed on company premises and main entrance of the site. ⊠ Yes □ No E: If yes, does it address the key impacts from their operations and their commitment to improvement? E1: Please give details: It states all the key impacts and the commitment of the facility to improve. ⊠ Yes □ No F: Does the site have a Biodiversity policy? (For guidance, please see Measurement criteria) Policy document was verified during the audit ☐ Yes ⊠ No G: Is there any other sustainability systems G1: Please give details: present such as Chain of Custody, Forest Stewardship Council (FSC), Marine Stewardship Council (MSC) etc.? Please gives details. (For guidance, please see Measurement criteria) H: Have all legally required permits been shown? Please gives details. H1: Please give details: All the legally required permits/NOCs were shown during the audit. ☐ Yes ☐ No ☒ N/A I: Is there a documentation process to record 11: Please give details: No hazardous process is used hazardous chemicals used in the manufacturing process? in the facility.  $\boxtimes$  Yes  $\square$  No J: Is there a system for managing client's J1: Please give details: requirements and legislation in the destination countries regarding environmental and chemical Facility found in compliance with local legal issues? requirement. No specific requirements found form client.



K: Facility has reduction targets in place for environmental aspects e.g. water consumption and discharge, waste, energy and green-house gas emissions:	☐ Yes ☐ No  K1: Please give details:  Facility has devised environmental objectives to reduce the natural resources.	
L: Facility has evidence of waste recycling and is monitoring volume of waste that is recycled.	Yes No L1: Please give details: Fa recycled waste. Verified o	
M: Does the facility have a system in place for accurately measuring and monitoring consumption of key utilities of water, energy and natural resources that follows recognised protocols or standards?	<ul> <li>         ∑ Yes ☐ No         M1: Please give details:     </li> <li>         Facility has put internal meters for monitor and measure the consumption of key utilities e.g. water, energy and other natural resources.     </li> </ul>	
N: Has the facility checked that any Sub- Contracting agencies or business partners operating on the premises have the appropriate permits and licences and are conducting business in line with environmental expectations of the facility?	Yes No N1: Please give details: it is ensured by the facility. Relevant records have been verified.	
Usage/Discharge analysis		
Criteria	Previous year: Please state period: _2020_	Current Year: Please state period: _2021_
Electricity Usage: Kw/hrs	229062 Units	540187 Units
Renewable Energy Usage: Kw/hrs	NA	NA
Gas Usage: Kw/hrs	NA	NA
Has site completed any carbon Footprint Analysis?	☐ Yes ⊠ No	☐ Yes ☒ No
If <b>Yes</b> , please state result	NA	NA
Water Sources: Please list all sources e.g. lake, river, and local water authority.	<ul><li>Ground Water</li><li>•</li></ul>	<ul><li>Ground Water</li><li>•</li></ul>
Water Volume Used: (m³)	8000	10000
Water Discharged: Please list all receiving waters/recipients.	• Local Drain •	• Local Drain •
Water Volume Discharged: (m³)	5000	6000
Water Volume Recycled:	2000	3000



(m³) Total waste Produced NA NA (please state units) Total hazardous waste Produced: NA NA (please state units) Waste to Recycling: NA NA (please state units) Waste to Landfill: NA NA (please state units) NA NA Waste to other: (please give details and state units) Total Product Produced 360000 units 570000 units (please state units)



10C: Business Ethics - 4-Pillar Audit

(Click here to return to summary of findings)

To be completed for a 4-Pillar SMETA Audit

# 10C. Compliance Requirements

10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.

10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,

10C.6 Businesses should have a designated person responsible for implementing standards concerning Business Ethics

10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

#### 10C. Guidance for Observations

10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers.

10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for non-compliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented

Note for auditors and readers. This Business Ethics section is intended to take not more than 0.25 auditor days. It is an assessment not an audit.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

Factory management representative on behalf of facility received the Business Practices Policy from auditor. Bribery and anti-corruption procedure and policy are documented and implemented. Manager support services is responsible to implement the Business Practices Procedure.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

## **Details:**

Bribery and anti-corruption policy Communication record of policy Training records

Any other comments:



Non-compliance:		
1. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)	
Local law and/or ETI/Additional Elements requirement:		
Recommended corrective action:		
2. Description of non-compliance:  ☐ NC against ETI/Additional Elements ☐ NC against customer code:  ☐ NC against customer code:		
Local law and/or ETI/Additional elements requirement:		
Recommended corrective action:		
•		
Observation		
Description of observation:	Objective evidence observed:	
Local law or ETI/Additional elements requirement:		
Comments:		
	I	
Good examples observed	:	
Description of Good Example (GE):	Objective Evidence Observed:	



A: Does the facility have a Business Ethics Policy and is the policy communicated and applied internally, externally or both, as	<ul> <li>Internal Policy</li> <li>Policy for third parties including suppliers</li> </ul>
appropriate?	A1: Please give details: Policy document verified during the audit
B: Does the site give training to relevant personnel (e.g. sales and logistics) on business ethics issues?	⊠ Yes □ No
	B1: Please give details: records of periodic trainings verified during the audit
C: Is the policy updated on a regular (as needed) basis?	⊠ Yes □ No
	C1: Please give details: policy document is currently in its first issue. The document is reviewed on annual basis.
D: Does the site require third parties including suppliers to complete their own business ethics training	⊠ Yes □ No
<u>-</u>	D1: Please give details: the requirement is detailed in the company's assessment criteria on supplier selection and

evaluation.



Other findings

Nil

# **Community Benefits**

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

Nil

Audit company: SGS Pakistan (Pvt) Limited



# **Appendix 1**

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x

**NOTE:** The provisions of the ETI base Code constitute minimum and not maximum standards, and this code should not be used to prevent companies from exceeding these standards. Companies applying the ETI Base Code are expected to comply with national and other applicable law and, where the provisions of law and the ETI Base Code address the same subject, to apply that provision which affords the greater protection.

**Instruction to Audit Company:** fill in the relevant clauses from the Customer Supplier Code - where applicable.

protection.	
ETI Code / Additional Elements	Customer's Supplier Code equivalent
0.A. Universal Rights covering UNGP	0.A. Universal Rights covering UNGP
<ul> <li>0.A. Guidance for Observations</li> <li>0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.</li> <li>0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights</li> <li>0.A.3 Businesses shall identify their stakeholders and salient issues.</li> <li>0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.</li> <li>0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.</li> <li>0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.</li> </ul>	
0.B. Management Systems & Code Implementation	0.B. Management Systems & Code Implementation
0.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.	



<ul> <li>0.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.</li> <li>0.3 Suppliers are expected to communicate this Code to all employees.</li> <li>0.4 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.</li> </ul>	
ETI 1. Forced Labour	ETI 1. Forced Labour
<ul><li>1.1 There is no forced, bonded or involuntary prison labour.</li><li>1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.</li></ul>	
ETI 2. Freedom of association and the right to collective bargaining are respected	ETI 2. Freedom of association and the right to collective bargaining are respected
2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.  2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.  2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.  2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.	
ETI 3. Working conditions are safe and hygienic	ETI 3. Working conditions are safe and hygienic
3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers. 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.	



3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.	
ETI 4. Child labour shall not be used	ETI 4. Child labour shall not be used
<ul> <li>4.1 There shall be no new recruitment of child labour.</li> <li>4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.</li> <li>4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.</li> <li>4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.</li> </ul>	
ETI 5. Living wages are paid	ETI 5. Living wages are paid
5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income. 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid. 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.	
ETI 6. Working Hours are not excessive	ETI 6. Working Hours are not excessive
<ul> <li>6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.</li> <li>6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.</li> </ul>	

6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay. 6.4 The total hours worked in any 7 day period shall

not exceed 60 hours, except where covered by clause 6.5 below.

6.5 Working hours may exceed 60 hours in any 7 day period only in exceptional circumstances where **all** of the following are met:

- this is allowed by national law;
- this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
- appropriate safeguards are taken to protect the workers' health and safety; and - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.

6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period.

# ETI 7. No discrimination is practised

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

# ETI 8. Regular employment is provided

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or

ETI 8. Regular employment is provided

ETI 7. No discrimination is practised



provide regular employment, nor shall any such	
obligations be avoided through the excessive use of fixed-term contracts of employment.	
Additional Elements: Responsible Recruitment 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements. 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation. 8.5 Employment agencies must only supply workers registered with them. 8.6 Workers pay no recruitment fee at any stage of the recruitment process. 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.	
8A: Sub-Contracting and Homeworking	8A: Sub-Contracting and Homeworking
8A.1 There should be no sub-contracting unless previously agreed with the main client. 8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.	
ETI 9. No harsh or inhumane treatment is allowed	ETI 9. No harsh or inhumane treatment is allowed
9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited. Additional elements: 9.2 companies should provide access to a confidential grievance mechanism for all workers	ETI 9. No harsh or inhumane treatment is allowed
9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited. Additional elements: 9.2 companies should provide access to a	ETI 9. No harsh or inhumane treatment is allowed
<ul> <li>9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.</li> <li>Additional elements:</li> <li>9.2 companies should provide access to a confidential grievance mechanism for all workers</li> <li>10. Other Issue areas: 10A: Entitlement to Work and</li> </ul>	ETI 9. No harsh or inhumane treatment is allowed
9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited. Additional elements: 9.2 companies should provide access to a confidential grievance mechanism for all workers  10. Other Issue areas: 10A: Entitlement to Work and Immigration  Additional Elements 10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original	ETI 9. No harsh or inhumane treatment is allowed



10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements.

Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

SMETA Extra Sections for 4 Pillar Audit:	SMETA Extra Sections for 4 Pillar Audit:
Environment Section	Environment Section
B.4. Compliance Requirements  10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.  10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc.  10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements  10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.  10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes.  10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4-pillar audit report and audit checks for details).  10B4.7 Businesses shall make continuous improvements in their environmental performance.  10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation  10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.  B4. Guidance for Observations  10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.  10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.	
Business Practices Section	

# 10C. Compliance Requirements

10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.

10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10C.4 Businesses shall have access to a transparent system in place for confidentially reporting and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,

10C.6 Businesses should have a designated person responsible for implementing standards concerning Business Ethics

10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

# 10C. Guidance for Observations

10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers. 10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented.



# **Photo Form**







Main Entrance

Attendance System

Assembly Area







First Aid Box

**Embroidery** 

**Emergency Exit** 







Packing

Stitching

Complaint Box & Fire Alarm



For more information visit: <a>Sedexglobal.com</a>

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

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http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5lw\_3d\_3d

# Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY\_2brg\_3d\_3d

# **Click here for Auditors:**

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